

We are listening

Please join us for:

The Focus Group for the
Deaf & Hard-of-Hearing

When: 6:30 – 8:30 pm on June 28, 2017

Where: Douglas College, E-Classroom N1119
700 Royal Ave, New Westminster

Serving patients and supporting their families is what we do. At the Provincial Health Services Authority (PHSA), we are putting patients and their families at the centre of everything we do – and we are committing to it in policy.

We need your “voice” - your experiences (good and bad), thoughts, and suggestions to make sure that the Patient and Family Inclusivity Policy will focus on the real-life facts of patients, family members and informal caregivers.

We are listening.

What you can expect?

The session will begin at 6:30pm, and light refreshments will be served. The focus group will start at 7:00pm, and end no later than 8:30pm. The focus group will be facilitated by a facilitator fluent in ASL (American Sign Language).

All input is confidential and no one will be personally identified. You don't need to have had personal experience with PHSA – just have a good sense of what's important to you as a patient or family member.

In recognition of participants' time, a \$20 honorarium will be provided per person.

How to register?

Space is limited

To register, please email Jennifer Miller with Delaney + Associates at jennifer@rmdelaney.com or call 778.851.1023

Please provide:

- Your first name
- If you have received care from a PHSA agency
- Your age