

Olympic and Paralympic Tickets — accessible seats still available!

The Vancouver Organizing Committee for the 2010 Olympic and Paralympic Winter Games (VANOC) is committed to providing accessible venues and services for both the Olympic and Paralympic Winter Games, and extends a warm welcome to spectators with disabilities.

Don't miss this once-in-a-lifetime opportunity to experience the 2010 Winter Games. Accessible seats are still available for most sessions and can be purchased by phone (1-800-TICKETS) by Canadian residents as of November 7, 2009.

All venues have been reviewed for accessibility. This includes consideration for persons who are blind or visually impaired, persons who are deaf or hard of hearing and persons with mobility and/or agility impairments.

Accessible transportation options will be available to spectators for both city and mountain venues. At the venues, the following accessible features will be available for both the Olympic and Paralympic Winter Games:

- accessible seating options (with adjacent companion seating)
- accessible washroom facilities and amenities
- accessible connecting pathways that are cleared of snow and with limited grades (not exceeding 8 per cent)
- assistive hearing devices, available for loan at the information booths
- wheelchairs, available for loan at the information booths
- Braille and large-print versions of our spectator guide will be available at the information booths
- an accessible shuttle service, within outdoor venues where travel over longer distances is required
- dog relief areas for assistance / guide dogs
- sign language interpretation, available for the Opening and Closing Ceremonies
- live audio description services, to be provided in English and French for the Paralympic Opening and Closing Ceremonies for spectators with visual impairments (receivers will be available on loan at the information booths)

All the elements are in place for spectators with a disability to attend and enjoy everything the Games have to offer. Vancouver 2010 invites you to share in the Olympic and Paralympic journey. A number of tickets for accessible seating areas are still available for purchase, on a first-come, first-served basis, as of November 7, 2009.

Looking forward to welcoming you in 2010!

Key information:

- Tickets can be purchased for both the Olympic and Paralympic Winter Games during Phase 3 of ticket sales, beginning November 7, 2009
- Accessible seats must be purchased by phone and are not available online. Please contact the Vancouver 2010 Ticketing Call Centre at 1-800-TICKETS (1-800-842-5387). A TDD/TTY line is available at 604-629-7140. Remember to tell the agent you require accessible seating, so the proper arrangements can be made.
- Wheelchair accessible seats each have one companion seat next to them that are also available for purchase. Every effort will be made to seat the balance of the party nearby.